

CONTROLLING OFFICER'S REPLY

CSTB185

(Question Serial No. 1997)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Vincent LIU)

Director of Bureau: Secretary for Culture, Sports and Tourism

Question:

It is mentioned in Matters Requiring Special Attention that the Government would further enhance the computerised booking system. In this connection, please inform this Committee of:

1. The number and attendance rate of bookings of sports and recreation facilities made through the Leisure Link computerised booking system (Leisure Link) in each of the past 2 years;
2. The development progress of and the expenditure for the new intelligent sports and recreation services booking and information system which, according to the Government, will be launched in 2023-24 to replace the existing Leisure Link.

Asked by: Hon CHENG Wing-shun, Vincent (LegCo internal reference no.: 26)

Reply:

1. With regard to bookings of sports and recreation facilities made through the Leisure Link computerised booking system (Leisure Link) in 2021 and 2022, the total booking hours are 5 532 869 and 4 600 432 respectively, and the numbers of "no-show" occasions are 84 322 and 82 966.
2. The Leisure and Cultural Services Department (LCSD) is pressing ahead with the development of the new intelligent sports and recreation services booking and information system (SmartPLAY). The core functions of Phase 1, including user registration and management, facility booking, programme enrolment, venue/facility management, programme management, balloting and allotment, attendance management, e-payment and mobile app, are expected to be rolled out in the second half of 2023 to provide the public with efficient, convenient and user-friendly booking service. The enhanced functions of Phase 2, which include bookings by organisations, major events management, holiday camps allotment, fitness room management, water sports facilities management, and swimming lane booking and management, will be introduced in 2024. The implementation of the SmartPLAY system requires a capital

expenditure of about \$500 million. The Department also requires a dedicated team of staff and the total staff cost is about \$90 million.

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